ArcaMaster

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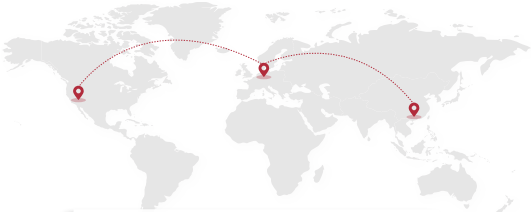
ArcaMaster

Master It All in One System

CASHLESS SYSTEM





Based in US and EU

Local Services

Global R&D

Master It All in One System

ArcaMaster is a trusted leader in cashless system for the global entertainment industry. Bridging US and EU market expertise with global R&D and a robust Chinese supply chain, we deliver cutting-edge systems backed by reliable local service.

We empower FECs and arcade operators to boost profitability, reduce labor overhead, and streamline daily operations. On average, venues partnering with ArcaMaster achieve a **40%** increase in revenue while simplifying their overall business management.

Solutions tailed for your venues

Trampoline parks	FEC	Playcenters
Water park	Go-karting	Bowling
Zoos&wildlife parks	Claw Machine Store	Pool tables
Arcade Center	Roller skating	Climbing

ALL-IN-ONE VENUE MANAGEMENT SYSTEM



Card Reader

Arcade management, cashless games, tap to play



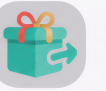
RFID Smart Pass

Holds credits, entitlements and time



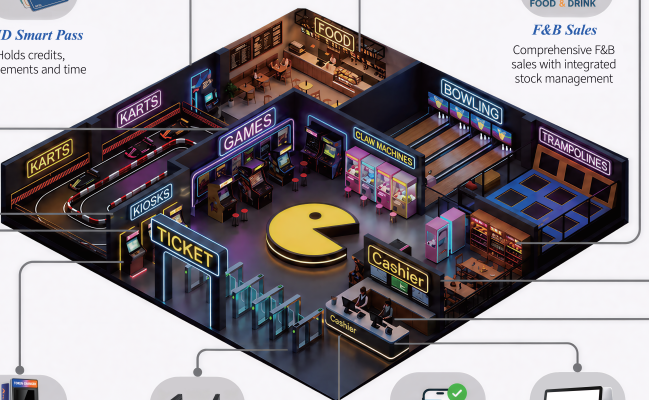
F&B Sales

Comprehensive F&B sales with integrated stock management



Redemption

Smart prize exchange management





Ticket Station

Self-service Ticket Redemption



Reporting & Analytics

Real-time financial analytics for tracking revenue and performance



Self-serice Kiosk

Efficient and customer-friendly



Token Changer

Self-service Credit Exchange Solution



Access Control

Entry control, quick ticket check



Booking

Online party & event reservation



Point of Sale

A simple, powerful all-in-one POS with drawer and printer



Waiver

Ability to capture and save waivers

Point-Of-Sale

Our integrated POS and self-service kiosk system boosts arcade revenue by offering customizable combo packages that keep customers engaged longer.

Booking

A built-in online reservation system tailored for indoor playgrounds and family entertainment centers, making it easy for customers to book parties and special events.

CRM

Our CRM system intelligently categorizes guests by tier, providing detailed insights into their play history and account balances. This enables targeted marketing and promotions designed to boost repeat purchases and increase overall spending.

Redemption

A robust redemption program that allows guests to exchange points or ticketsfor desirable gifts. It includes integrated real-time inventory management tostreamline operations,reduce manual effort, and ensure a smooth, satisfyingcustomer experience.

Dashboard

A dashboard to track revenue and generate detailed, customizable reports by time period, accessible remotely for easy financial management.

Gaming Analytics

Comprehensive arcade analytics monitoring revenue, payouts, popularity, and peak traffic in real-time.

Promotions

To boost customer engagement, sales, and repeat purchases, our promotions system offers a mix of ticket packages, limited-time offers, and membership rewards. We achieve this through targeted marketing, exclusive deals, coupon incentives, and flash sales, all integrated with our loyalty programs.





Point-Of-Sale

Our POS transforms amusement venues into profit centers by combining flexible marketing tools with operational efficiency. Its integrated promotion engine creates compelling bundles, targeted upsells that increase average guest spending while streamlining daily operation

- ★ Online booking integration with express check-in
- ★ Coupon management with flexible promotion tools
- ★ Timed session tracking for attractions and gameplay
- ★ Comprehensive food & beverage sales
- ★ Dedicated gift redemption module for prizes
- ★ Mobile POS support for on-the-go transactions



Redeem, Reward, Repeat

Our integrated redemption program lets guests exchangepoints/tickets for desirable gifts, paired with real-time inventory management to streamline operations and enhancecustomer satisfaction.

- ★ Exchange points or tickets for premium gifts
- ★ Real-time inventory tracking and stock alerts
- ★ Automated inventory updates to reduce manual work
- ★ Smooth, fast redemption process at POS
- ★ Seamless online-to-in-store experience

Online waiver



- ★ Guests sign beforehand or on-site, slashing queue times for immediate entry.
- ★ Standardized digital agreements with timestamped signatures protect your business against liabilities.
- ★ Unified system sync seamlessly connects waivers with ticketing and memberships, instantly linking guardians to minors.
- ★ Cloud storage anywhere securely stores all signed records inthe cloud for instant, 24/7 retrieval from any location.



Data Driven Decisions, Anytime, Anywhere

ArcaMaster operates on a cloud-based infrastructure, empowering venue owners to become datadriven decision-makers through actionable insights for informed business strategies.

Our analytics dashboard delivers real-time revenue insights and detailed operational data, accessible remotely to drive informed business decisions and optimize amusement venue performance.

- ★ Track real-time revenue metrics from any location
- ★ Analyze machine gameplay data: duration, spending, and popularity
- ★ Identify guest preferences and behavioral trends
- ★ Generate customizable reports by time, machine, or customer segment
- ★ Monitor inventory, staff performance, and redemption trends

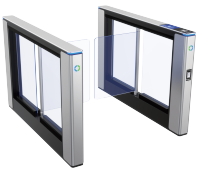


Reserve, Play, Celebrate

Our integrated online booking platform simplifies reservations for indoor playgrounds—book climbing sessions, birthday parties, and events effortlessly.



- ★ Dedicated booking for climbing, parties & custom events
- ★ Venue and theme customization options
- ★ User-friendly interface for instant reservations
- ★ Seamless online-to-in-store experience



Control, Validate, Secure

ArcaMaster's iMaster A5D transform venue operations by integrating crowd management, membership systems, and revenue analytics-delivering data-driven insights to enhance guest experiences and boost profitability

- ★ Simplified membership management with real-time consumption tracking
- ★ Revenue data visualization for clear financial performance monitoring
- ★ Peak hour identification to optimize staffing and resource allocation
- ★ Custom package creation based on guest preferences and behavioral trends

Tap, Play, Collect

ArcaMaster card readers deliver fast,reliable cashless payments with seamless scalability. Easy to install and deploy, they grow effortlessly with your business, supporting expansion from a single location to multiple venues without compromising performance, efficiency, or the guest experience globally.





Arca-pay

- ★ Accepts both Credit Cards and Game Cards.
- ★ Pay directly without an app or digital wallet.
- ★ View payment and game revenue in one system.
- ★ Ideal for self-service and unattended play centers.
- ★ Quick to install and simple to integrate.
- ★ Easily expand readers as your business grows.





iMaster-R5

- ★ Store e-tickets digitally for seamless prize redemption
- ★ Tap-to-pay with LED indicators
- ★ Flexible pricing configuration
- ★ Machine performance data collection
- ★ NFC technology ensuring secure, fast interactions
- ★ Support credit card, Applepay and Google pay





iMaster-K5C

- ★ Easily purchase new game cards independently.
- ★ Conveniently recharge game cards anytime.
- ★ Easily transfer stored value between cards.
- ★ Check card balance and transaction history instantly.
- ★ Automates the process, reduces staff workload, and improves operational efficiency.

iMaster-K5W Pro

- ★ Digital waiver signing for a fast, paperless check-in.
- ★ Issue up to 7 wristbands in one transaction.
- ★ Fully self-service, reducing staff workload.
- ★ Fast and easy guest registration.
- ★ Smart, automated workflow for efficient operations.





iMaster-K5T

- ★ Self-service token exchange and cash handling.
- ★ Dispenses tokens and provides change for banknotes.
- ★ Supports both game card issuance and token redemption.
- ★ Fully automated, with no staff assistance required.
- ★ Fast, convenient, and easy to operate.

iMaster-TS1

- ★ Self-service ticket deposit for easy redemption.
- ★ Directly connected to the prize redemption system.
- ★ Colorful lighting design, perfect for arcades.
- ★ Large 3-player capacity for simultaneous use.
- ★ Fast, convenient, and fully self-service.

